



11/1/2021

Dear River North Residents-

A-OK Waste is excited to be able to provide curbside services to you! Please allow this letter to provide important information and updates.

CONTACT DETAILS: A-OK Waste Services, LLC 478-923-7210
7105 Hawkinsville Rd. info@aokwaste.com
Macon, GA 31216

OFFICE HOURS: Monday- Friday 7:30am - 5:30pm

CURBSIDE Toter RULES: Here are a few helpful hints for better service:

- a) Remind everyone to not block the curbside toter cans. Remember our trucks weigh over **27,000 # empty** and it is hard to leave the pavement especially when there is mud. We don't want to get stuck, or make a mess, or damage so keep this in mind for equipment curbside location. We are not responsible for any damages.
- b) For those who had 'door services', this is no longer available due to the number of totes being serviced daily.
- c) Residential Toters are designed for household garbage. Do not overload above the side walls of this container. Do not load with dirt, block, brick, rock, tires, construction debris, or yard waste as a separate receptable will be required for this type of debris at an additional charge.
- d) Residential Toter Cans must be at the curb no later than 6am the day of pickup. All garbage must be bagged within the tote. One Tote will be dumped per residence per week.
- e) Items such as construction debris, carpet and liquids will not be accepted for Tote garbage removal. Any Liquids such as paint and oil are an environmental issue and will not be accepted unless completely dried out or in kitty litter. Additional fees will apply for any unapproved hidden items found.
- f) Generally, your service days will remain the same each week. However, Holiday Schedules may require service one day later. Currently, we will provide services inside River North on Mondays.

Thank you for being patient with us as we transition the customer information and route setup into our system.

Please feel free to contact us with any questions you may have,

The A-OK Waste Team!